The time to automate network inventory is now

Drive businesswide efficiency with renewed confidence in your ever-growing inventory data

Decades of telecommunications industry change has created an uphill battle when it comes to inventory management.



Rising customer expectations

Customer requirements are growing in complexityand their expectations remain high. There's no room for frustrating lag time in service delivery.



Expanding technology & ecosystems

Current-state networks are fragmented, which makes automation nearly impossible. And service providers often face inaccurate data and siloed inventory management processes.



Emerging use cases

& services

5G is fueling demand for new services that require investments in bandwidth and latency. And industry-specific use cases only add complexity to network requirements.

Communications service providers (CSPs) need to act fast—embracing automation and gaining an accurate network view from which to innovate, expand, and deliver the services customers demand.

And it starts with a holistic network inventory management strategy.

Although the task may seem daunting, the outcome will never disappoint. Imagine the day when CSPs can:



TRUST WHAT AND WHERE **RESOURCES ARE**



CONNECT YOUR INVENTORY TO RESOURCES **AND SERVICES**



STREAMLINE AND SHARE LIFECYCLE INFORMATION ACROSS FUNCTIONAL TEAMS

Telecommunications Network Inventory With the help of ServiceNow, your ability to differentiate just got easier. Telecommunications Network Inventory gives CSPs a platform approach to automate their business and enable real-time, customized service delivery-to even more customers. Service provider teams can ... Customers want to ... **CARE ENGINEERING FINANCE Activate** Easily Invoice **PLACE AN ORDER**





orchestrate orders

& deliver in real time

on time

ADD NEW SERVICES



Delight customers

Deploy equipment quickly

invoice & track lifecycle information

Accurately

SERVICE NEW GEOGRAPHIC REGIONS



See up-to-date coverage maps

Plan, build, & operate

Adhere to local regulations

PROACTIVE ISSUE RESOLUTION



Keep customers informed

Quickly identify & act

Retain customers

With ServiceNow, CSPs improve their service levels today, while building a solid foundation for the future. Telecommunications Network Inventory is one platform to easily manage network resources and rapidly deploy services.

Take the first step in giving your customers and functional teams exactly

what they want-by rethinking your network inventory strategy to maximize

existing resources and drive business agility.

LEARN MORE